

Payment Policy

Payment Policy

Effective date: 22 September 2026 · **Last updated:** 22 September 2026 · **Version:** 1.0

This is a translation. The Russian-language version is the master version and shall prevail in the event of any discrepancy between the language versions.

This Payment Policy (the "Policy") describes the plans, the payment procedure, the activation of access, the measurement of usage and the renewal of subscriptions on SafeLaw (safelaw.ai), operated by SELLAJ LLC (TIN: 312530703), Nukus, Republic of Karakalpakstan, Uzbekistan.

This Policy forms part of our Terms of Use (safelaw.ai/terms) and must be read together with them and with the Refund Policy (safelaw.ai/refund). By making a payment on SafeLaw, you confirm that you have read, understood and agree to this Policy.

1. Subject and scope

This Policy applies to all paid subscriptions and other paid purchases made in the SafeLaw Service by individuals and by legal entities (sole proprietors and organisations).

The Policy does not apply to the free plan, for which no payment is made, nor to corporate agreements in which the parties have expressly agreed a different settlement procedure; in the latter case the terms of that agreement prevail.

This Policy does not limit your rights granted by applicable consumer protection law.

2. Plans and prices

The settlement currency is the Uzbek sum (UZS). The current plans are:

Plan	Price per month	Included volume
Free	0	5 free requests, one time only (once per account, not monthly)
Start	50,000 sum	1.5 million tokens per month
Pro	200,000 sum	7.5 million tokens per month
Business	350,000 sum	15 million tokens per month for the owner, 12 million tokens per month per additional seat
Business Pro	500,000 sum	30 million tokens per month for the owner, 21 million tokens per month per additional seat

All prices are shown excluding value added tax (VAT). Whether VAT applies is determined by the tax regime of the provider and is stated in the invoice.

The features and limits of each plan are set out in the pricing section on safelaw.ai and may be updated. The price of additional seats on the Business and Business Pro plans is agreed at

the time of connection; send your request to info@safelaw.ai.

3. Discounts for longer payment periods

When a subscription is paid for several months at once, a discount applies:

Payment period	Discount
1 month	no discount
3 months	10%
6 months	14%
12 months	18%

The discount is calculated from the price of the chosen plan for the whole period paid for and is shown at checkout. The discount applies to that particular payment and does not create a right to keep it on subsequent renewals if different terms are in effect at the time of renewal.

4. Payment methods

Payment is made with **Uzcard** and **Humo** cards through the payment provider **FreedomPay**.

Your card details are entered and processed on the payment provider side and are **not stored on SafeLaw servers**. All that is kept on our side is information about the outcome of the transaction: its status (successful or declined), the amount, the date and the transaction identifier.

By taking out a subscription you authorise us and the payment provider to charge the selected payment method for the price of the chosen plan, both for the initial payment and for each subsequent automatic renewal, until you cancel the renewal.

5. Time of payment and activation of access

Payment is deemed made at the moment it is confirmed by the payment provider. Access to the paid features of the Service and the token volume included in the plan are opened after such confirmation, usually within a few minutes.

The service is deemed to have commenced at the moment access is activated. By making a paid purchase you agree to the immediate commencement of the digital service and confirm that the token volume actually used constitutes a service rendered and consumed.

If the payment went through but access did not open, contact info@safelaw.ai stating the date, the amount and the transaction identifier.

6. Units of measurement: tokens

Use of the Service is measured in tokens. A token is the unit used to measure the volume of text actually processed by the Service: your request, the documents attached to it, and the answer produced.

Accounting is **uniform**: the actual volume of processed text is charged. There are no charging multipliers depending on the model used.

The token volume included in a plan is allocated for a billing period. **An unused token balance does not carry over to the next period**; at the start of a new billing period the volume is credited again. The current balance is shown in your account.

7. Automatic renewal and its cancellation

Paid subscriptions renew automatically at the end of each billing period at the price in effect at the time of renewal. The charge is made using the same payment method used for the previous payment.

You may turn off automatic renewal at any time before the next charge date in your account settings; if needed, write to info@safelaw.ai. Cancellation takes effect at the end of the current paid period: until then your access and the allocated token volume remain available.

Turning off automatic renewal is not in itself a refund request. The refund procedure is described in section 9.

8. Payment documents

Confirmation of payment is sent to the email address specified in your account. Please keep that address up to date.

Legal entities and sole proprietors paying by bank transfer are issued an invoice. Requests for an invoice should be sent to info@safelaw.ai, stating the payer details and the chosen plan.

9. Refunds

Refunds of amounts paid are governed by the Refund Policy (safelaw.ai/refund). In brief:

- the request is submitted within **7 calendar days** of the charge date;
- a refund is possible if **no more than 20%** of the token volume included in the purchase has been used; if more than 20% has been used, no refund is granted;
- the refund amount is calculated **in proportion to the unused part of the paid period**;
- the refund is made by the same method used for payment, in Uzbek sum;
- the review takes up to 5 business days from receipt of a complete request;
- the submission channel is info@safelaw.ai, with the subject "Refund".

In the event of any discrepancy between this section and the Refund Policy, the Refund Policy prevails.

10. Failed payments and suspension of access

If a payment is declined (for example, insufficient funds, refusal by the issuing bank, an expired card, or card limits exceeded), access to the paid features is not opened and, in the case of a renewal, is not extended.

If automatic renewal fails, paid access is suspended at the end of the paid period. The account and the history stored in it are not deleted, and access is restored once payment is

received. You may repeat the payment in your account or contact info@safelaw.ai.

We may suspend paid access where signs of fraudulent transactions are identified, or where a payment is disputed through a bank, until the circumstances are clarified.

11. Price changes

We may change the prices of the plans. We will notify you of any price increase **at least 15 days** in advance by email and/or through a notice in the Service.

If you do not agree with the new price, you may turn off automatic renewal or cancel the subscription before the change takes effect. The new price applies to renewals occurring after it takes effect and does not change the price of a period already paid for.

12. Contact us

SELLAI LLC 91/7 A. S. Pushkin St., Nukus, Republic of Karakalpakstan, Uzbekistan TIN (STIR): 312530703

Email: info@safelaw.ai

Phone: +998 90 590 59 00

Telegram: [@safelaw_support_bot](https://t.me/safelaw_support_bot)

Website: safelaw.ai

Language of the document. This document is drawn up in Russian, English and Uzbek. In the event of any discrepancy between the versions, the Russian-language version prevails.

By making a payment on SafeLaw, you confirm that you have read, understood and agree to this Payment Policy.